

Membership

Age

Members must be 25 years of age or older and must be nominated by a member of Hwyl Auto Club.

Application Fee

The application fee is \$1,500. This is due at the time of application. We will conduct a credit & driving record check. In the event your application is denied, this fee will be refunded. The application process will take 3 business days at most and we'll notify you by phone/email.

Purchased Points & Contract

Membership levels & points

Tier 1 : 900 points - \$40,000/member year

Tier 2 : 600 points - \$30,000/member year

Tier 3 : 300 points - \$20,000/member year

Rollover

Up to 50% of your purchased points can be rolled over to a renewed membership, but must be used in the first 6 months.

Rolled over points will be used first in the renewed membership. Mileage allowance cannot be rolled over.

Payment Options

Full Amount : Payment of the full amount will purchase the full points allocation for the membership amount

Partial & Monthly : Payment of the partial amount will purchase the same percentage of points as payment for use. (if you pay 50% of the full amount, you immediately receive 50% of the points)

Monthly : Monthly payment will purchase 1/12 of the remaining points each month.

Membership starts when your first payment is received.

Mileage

Tier 1 : 3,000 miles per member year included

Tier 2 : 2,000 miles per member year included

Tier 3 : 1,000 miles per member year included

Additional mileage can be purchased at a cost of \$5 a mile. This will be charged to the account on file if you exceed your mileage allowance.

There is no daily mileage limit.

Renewal

Memberships will be auto renewed. You will be contacted at 60 days from the end of your membership year and given the opportunity to cancel. If you have not canceled by the start of month 12, your membership will auto renew with same payment method and schedule as the prior year.

Tier Upgrades

Memberships can be upgraded at any time during your membership year, at a pro-rated cost and mileage allowance.

Referrals

100 miles will be added to your account when your referred applicant's application is approved & their first payment is received

Cancelation

We require 90 days notice for cancelation of membership. We will offer the membership spot to the first person on the waitlist. No refunds will be paid.

Suspension of Membership

In the event that a payment is more than 30 days past due, your membership will be suspended until the outstanding amount is paid. No refunds will be paid.

Termination of Membership

Your account will be terminated for any of the following:

- breach of rules outlined in these Terms of Service
- 2 consecutive past due payments
- loss of license/prosecution
- traffic offense involving alcohol/drugs/weapons/dangerous driving
- abuse of other members or staff
- behavior negatively impacting us

No refunds will be paid.

Information Collected

Please keep your personal Information and your License current, and you will be asked to provide us with the information necessary to provide insurance. We only use the data collected for our purposes and will not share any information with another party. Additionally, we will not use any photos or images of you in any collateral or social media.

Insurance

This will be provided by us for damage to the vehicle where you are not at fault. To maintain membership, you must provide Liability & an Umbrella policy with the defined limits. We will verify prior to pickup/delivery and let you know if there are any issues. Failure to provide this level of coverage at the time of rental will effectively cancel the reservation, and result in the deduction of the rental points from your account. We want to make sure we can afford to replace them in case anything happens.

Cars & Reservations

Reservations can be made through the online reservation system, or over the phone starting on your first day of membership. Reservations can be made up to 30 days in advance.

Duration of booking

Cars can be reserved for a maximum of 7 days

Availability

If your reserved car is not available due to mechanical issue, you will be notified as soon we know & a replacement provided if agreeable. If no vehicle is available, you will be given an additional 100 miles for future use as compensation.

Vehicle Pick Up & Drop Off

Pick Up Day : Your vehicle will be available for pick up from **9am on your Pick Up day.**

Delivery : Your vehicle will be delivered to the address you provide (within 30 miles of facility) by **10am on your Pick Up day**

Drop Off Day

Your vehicle must be dropped off at the facility by **6pm on your Drop Off Day.** If your vehicle was left with us, it will be detailed and ready for pickup by **6pm at the latest on Drop Off Day**

Condition of Vehicle @ Pick Up & Drop Off

Pick Up Inspection & Checks : Your vehicle will be fully inspected and ready to go on Pick Up day.

Drop off Inspection & Checks : We will do a visual inspection of the vehicle on return and collect the data from the vehicle tracker. If there are any issues, we will contact you within 24 hours.

You will also be asked a few questions on how the experience with the car was. We want to make sure you are completely happy with every drive.

Cancelations

As a courtesy, let us know 24 hours before if you can. There is no penalty, but please give us as much warning as possible.

Vehicle Tracking

Vehicles have tracking : Speed, mileage, location

Service & Maintenance

We do all that. Put your feet up. Don't worry about it.

Ownership

You aren't allowed to sell the cars

Fuel

Cars will be provided with a full tank of gas. If you use more than that, that's on you, but make sure you use the recommended octane levels. No lower than 93 octane, but no diesel. Definitely, no diesel.

Accidents/Damage/Breakdowns

- Accident/Damage
 - You must notify us immediately of any damage by calling us at 1-800-
 - You will provide all information and cooperate fully with our insurers with a full written statement of the incident.

- Breakdown
 - Please contact our breakdown service. You must not use a different one without our prior permission
- If you are involved in an accident, you must do the following:
 - No admission of liability or anything that may restrict or invalidate our insurance related to the car
 - Obtain the necessary information from the other party, if possible, witnesses and insurance information
 - Where appropriate, notify the police

Traffic Fines/Violations

- Responsibility for payment is yours
- If we receive the infractions, we have the authority to pay the fine, and charge you through the payment method on file.

Vehicle Storage

While your vehicle is being stored in our facility, we will keep it on a charger, and keep it clean. The car will be covered under your insurance for your vehicle. In the event we need to move your vehicle, you give us permission to do that.

Use, Care & Maintenance

- Named Driver Only
- Car must be parked safely & securely
- Car must be kept clean & tidy at all times
- Do not smoke, alcohol, drink, dip or eat - cleaning fee of \$500 will be assessed if violated
- Follow all road signs/instructions & drive in accordance to instructions provided
- Car cannot be driven on a track
- Do not race/track/rally/off road
- Do not drive under the influence of alcohol / drugs
- No guns/pets are allowed in the vehicles - cleaning fee of \$500 will be assessed if violated
- The cars cannot be used for your commercial purposes
- Do not use the cars for cargo/towing
- Do not make any modifications or add-ons
- Traction control & safety features must be left on at all times
- Do not tamper or remove the PPG vehicle tracker
- All personal property left in the vehicle is left at your own risk. Anything found on a return inspection will be returned to you

Events

- Attendance is obviously optional, but we'd love to see you.
- Cost
 - Some quarterly events will have a cost but you will be notified ahead of time if there is. Annual trip is additional.
- Charity
 - Throughout the year, we will hold some events specifically for raising money for charity.
 - We'll notify you ahead of time if this is the case.

General

- These rules govern the agreement between us and you and are binding
- These terms of service are subject to change with 30 days notice.
- Any changes will be outlined in email communication from us to you and deemed to be received 2 hours after sending